

The purpose of this Quick Reference Guide is to provide step-by-step instructions for completing the InterQual Review during case creation. This guide supports users in selecting appropriate criteria, completing the medical review, and finalizing the InterQual Review accurately prior to case submission.

1 Access InterQual Review

Select **Go to InterQual Reviews**.

Choose **Add InterQual Review**. Select the **request** number to begin the medical review process.

Note: A maximum of two reviews is permissible per case.

The screenshot shows the 'InterQual Reviews' section of a case. The 'Request' dropdown is set to '97110'. The 'Request Number' is 97110. The 'Request Description' is 'Therapeutic procedure, 1 or more areas, each 15 minutes; therapeutic exercises to develop strength and endurance; range of motion and flexibility.' The 'Requested Start Date' is 04/20/2026, 'Requested End Date' is 04/30/2026, 'Requested Duration' is 11, 'Requested Quantity' is 25, and 'Requested Frequency' is 'Select One'. The 'Request Rate' is \$ and the 'Standard Rate' is \$.

The screenshot shows the 'InterQual Reviews' table. The table has columns: REQUEST, CRITERIA SET, CRITERIA SUBSET, REVIEW DATE, CREATED BY, MODIFIED BY, MODIFIED ON, and ACTION. The 'REQUEST' column has a dropdown menu with '97110' selected. The 'ACTION' column has a button 'ADD INTERQUAL REVIEW ^'. The table is currently empty, showing 'No records found.'

2 Select Subset and Medical Review

Recommended subsets automatically populate based on the diagnosis and procedure codes entered. If needed, enter a different code or keyword and select **Find Subsets** to update the results. Select the appropriate subset.

Choose **Begin Medical Review** to start completing the required fields.

The screenshot shows the 'InterQual Subset Selection' screen. The 'Product' dropdown is set to 'All Products', 'Version' is 'Latest Version', 'Category' is 'Select', and 'Keyword Search' is '97110.869'. The 'Find Subsets' button is highlighted. The 'Results Count' is 4. The table shows the following subsets:

Subset 1	Product	Version 2
Chiropractic	LOC Outpatient Rehabilitation & Chiropractic	InterQual 2026
Rehabilitation	LOC Outpatient Rehabilitation & Chiropractic	InterQual 2026
Maintenance	LOC Outpatient Rehabilitation & Chiropractic	InterQual 2026
Rehabilitation	LOC Outpatient Rehabilitation & Chiropractic	InterQual 2026

The screenshot shows the 'InterQual Subset Overview' screen. The 'Product' dropdown is set to 'All Products', 'Version' is 'Latest Version', 'Category' is 'Select', and 'Keyword Search' is '97110.869'. The 'Find Subsets' button is highlighted. The 'Subset Notes' section shows the following information:

InterQual® 2026, Mar. 2026 Release, LOC:Outpatient Rehabilitation & Chiropractic

InterQual® Community [Review Process \(PDF\)](#) [Show Codes](#)

Informational Note
Instruction:

This subset is for the screening and review of outpatient chiropractic services following an evaluation by a chiropractor. The subset includes criteria for the initial authorization of visits as well as authorization for treatment after the initial visits have been completed. Outpatient chiropractic services require the following:

- The patient is clinically stable, with no anticipated deterioration in condition
- There is reasonable expectation of functional improvement or of preventing or delaying further decline
- The treatment program must be individualized, and progress is measured by achievement of anticipated goals and desired outcomes
- Chiropractic services rendered by, or under the supervision of, a qualified or licensed professional

The 'Begin Medical Review' button is highlighted.

3 Enter Criteria Responses

Complete all required dropdown fields and information prompts within the medical review.

As responses are entered, select **View Recommendations**

The first screenshot shows the 'Medical Review' form for 'Chiropractic'. It includes a 'Documentation of, Choose all that apply:' section with a red box highlighting the 'Potential for clinical and functional improvement' checkbox and the 'Next' button. The second screenshot shows the 'View Recommendations' button highlighted with a red box.

4 Finalize Review

Select **Review Summary** to view a summary of the criteria and responses entered. If needed, select **Save for Later** to return to the review before case submission; only the initiating user can complete a saved review.

When ready, select **Complete Review** to finalize the InterQual review.

Note: Once completed, the review becomes view-only and cannot be edited.

The first screenshot shows the 'Recommendations' section with a 'Not Recommended' status and a red box highlighting the 'Review Summary' button. The second screenshot shows a 'Warning' dialog box with a red box highlighting the 'Complete Review' button.